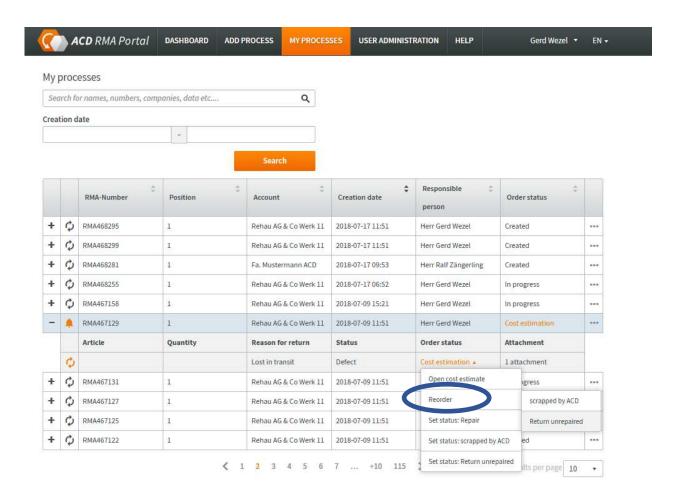




New feature: Order a new device to replace your repair by using the RMA System

The goal of this feature is to order a new device as replacement for a repair which you decline.



You can choose this new possibility when you receive a cost estimate. In "my processes" or "process details" you will find a new option called "Reorder". Choose this option and tell us what we should do with the repair: scrap or return unrepaired,





Item #1

Serial number	3894460000000003527	
Article number (ACD)	12110042	
Error description	Tastatur - Taste(n) defekt Kontakte - verbogen / verschmutzt Motor - ruckelt	
Order status	Cost estimation ▼	
Status	Defect ▼	
Reason for return	Upgrade/Modification	
Memo		
Loan device		
Warranty type	Charge	
Creation date	2018-07-06 10:21	
Updated at	2018-07-0614:00	
Cost estimate	e_costestimate_sk010695_20180706.pdf	
Attach cost estimate	Drag files here	
Attach files	Drag files here	
Cost approval	Please select	
	Open cost estimate	
Update	Reorder scrapped by ACD	
	Set status: Repair Return unrepaired	
	Set status: scrapped by ACD Gruppe. All rights reserved.	Imprint
	Set status: Return unrepaired	